

BellaVita – Spa and Wellness

Release notes 2.7



BELLA *Vita*



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Version	Revision	Author	Date	Description of change
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Purpose of Documentation

This document has been created to provide guidelines for the installation and upgrade to BellaVita version 2.7 and explain the new functionality and improvements compared to previous versions.

Installation of 2.7

Authentication

Two authentication models are supported: BellaVita's own and LDAP. There is a new question in the installation dialogue.

```
[input] Which authentication mode do you want to use <default: BellaVita>?
<[BellaVita], Ldap, >
```

It can be also changed later by modifying `authentication.mode` in `local.properties`.

Which authentication model to choose?

Why to choose LDAP authentication?

- If the customer already uses an LDAP server you should consider using the LDAP authentication model.
- The same username/password can be used in BellaVita as in other applications integrated with LDAP (like Outlook).
- The password policy set up on the LDAP server is enforced in BV: Password duration, length and strength
- To control the list of users being able to log in to BellaVita by an LDAP group membership. (Optional)

When to use BellaVita's own authentication?

- No LDAP server is available.
- Existing customer wants to stay with their current solution.
- BellaVita handles (stores) the password of the users.

BellaVita authentication model is the default. In `local.properties`:

```
authentication.mode=BellaVita
```

Upgrade to 2.7

[BEV-3319] System - and user defined code values. During upgrade conflicting code values are checked between already existing code values in the database and new ones added on release transition. These conflicts are written to one / several conflict files under `<cid>\deployment\code_conflicts_*.txt`.

1. after upgrade iterate through every file
2. use Administration | settings | Appropriate section in order to assign a new value to the conflicting code.

The new value is always negative (-1, -2, ...) because positive number range is reserved for system codes

Standard BellaVita upgrade manual can be found on BellaVita sharepoint:

http://eamesps.microsdc.com/Bella_Vita/Bella%20Vita%20Library/EAME%20BellaVita%20Upgrade.pdf

Resolved issues

[BEV-2433] Stock level change of articles at the time of sales and redemption has been corrected. Until this fix, when an article sales document was credited, it still deducted the item from the stock in the export file. From this version it is working correctly: upon redemption or credit of an article sale, item increases the stock when exported.

[BEV-3099] Group booking - invoice shows position for each attending guest on full price. The total amount is correct though. The document position was linked to the participating guest booking. As there are two booking for this document position it is printed twice. Solution: group by document position and concatenate the guest booking information for this document position.

Booking Confirmation

Guest: testing Taylor

Date	Time	Description	Price
Fri 31.08.2012	10:15-10:45	Group offer Participants: Akos Buknicz, Blanka Szecsenyi, testing Taylor	20.00
Amount in EUR			20.00

[BEV-3210] When changing status of articles in package then posting documents appear and disappear in Welldesk – Documents. It was a display problem.

[BEV-3239] HTNG Notification null pointer exception. Message format of Opera outgoing message via HTNG has been changed. GuestStatus attribute was included in the past (for example version: 5.0.02.03/23), it was purposely corrected in the later Opera version (for example 5.0.03.01/11). For this reason, from BellaVita side:

```
<GuestStatus reservationStatus="(.*)"> was changed to <GuestStatus reservationStatus="\1" xmlns="">
```

[BEV-3288] HTNG - reservation updates received in BellaVita. When a reservation in Opera is updated by changing the name of the guest on the PMS reservation until now the reservation details stayed on the original guest and were added to the new guest's profile. Now these reservations' details are no longer duplicated in BellaVita.

[BEV-3306] Crystal GuestCheck doesn't check the correct prices – prints the one in master data instead of the one on booking until consumed

[BEV-2748] and [BEV-3192] Errors in package import from Suite8 solved.

Improvement

[BEV-2939] and [BEV-3109] HTNG connection to Opera is now able to communicate with Opera multi-property. In BellaVita local.properties:

```
242 pms.conn=htng
243 # HTNG
244 htng.host = 172.28.147.47
245 htng.port = 6501
246 htng.resort = EU
247 htng.user = HTNG
248 htng.password = HTNG
249 htng.pms.source = OPERA
250 htng.bellavita.source = BELLAVITA
```

[BEV-2961] Allow subscription VAT rate; enable / disable turnover relevance. Subscriptions were not turnover relevant. Therefore, VAT was not charged when the subscription was charged. Depending on the customer it is required that the subscription is set turnover-relevant and posted when billed. VAT is already charged when settling. The subsequent treatments are not turnover-relevant anymore, and are not subject for VAT charging. subscription.module.TurnoverRelevance system parameter has to be set to false to allow editing turnover relevant box.

[BEV-3108] „NeoLoad“ Test for large load of user action was successful.

[BEV-3177] Question for changing a guest in the package is not appearing anymore – the participating guest can be changed on the booking level.

[BEV-3187] New permission for skill management: As there are separate permissions to manage facilities and manage employees, we have two separate permissions for skill management:

1. Manage employee skills
2. Manage facility skills

At upgrade roles with "manage employees" permission are automatically granted "Manage employee skills" permission. Roles with "manage facilities" permission are automatically granted a "Manage facilities skills" permission.

[BEV-3286] New view added to standard BellaVita for showing booking details list. The details were loaded too slowly for future mobile dashboards without this solution.

CREATE OR REPLACE VIEW BOOKINGDETAILLIST_FUT

AS

(

SELECT

a."REFNUMBER",a."BOOKING_ID",a."ISPARTOFFPACKAGE",a."BOOKINGDESCRIPTION_DE",a."BOOKINGDESCRIPTION_FR",a."BOOKINGDESCRIPTION_SK",a."BOOKINGDESCRIPTION_ES",a."BOOKINGDESCRIPTION_UK",a."BOOKINGDESCRIPTION_IT",a."BOOKINGDESCRIPTION_EN",a."BOOKINGDESCRIPTION_PL",a."REMARK_DE",a."REMARK_FR",a."REMARK_SK",a."REMARK_ES",a."REMARK_UK",a."REMARK_IT",a."REMARK_EN",a."REMARK_PL",a."BOOKINGSTARTDATETIME",a."BOOKINGACCOUNTED",a."BOOKINGENDDATETIME",a."BOOKINGDURATION",a."BOOKINGSTATECODE",a."BOOKINGSTATE",a."TENTATIVEUNTIL",a."BOOKINGACTIVE",a."BOOKINGACTIVECHANGEDTIMESTAMP",a."BOOKINGACTIVECHANGEDFROM",a."BOOKINGACTIVECHANGEDBYEMPLOYEE",a."BOOKINGKEYNOTE_ID",a."PAYINGGUESTKEY",a."PARTICIPATINGGUESTKEY",a."PRICE",a."YRES_ID",a."ZDCO_ID",a."CREATEDFROM",a."CREATED",a."PARTGFIRSTNAME",a."PARTGLASTNAME",a."PAYGFIRSTNAME",a."PAYGLASTNAME",

(SELECT RESDESCR_DE FROM BookingResourceList WHERE

BookingResourceList.RessubType = 'Facility' AND BookingResourceList.booking_id = a.BOOKING_ID AND ROWNUM = 1) FACILITY,

(SELECT COUNT(1) x FROM BookingResourceList WHERE

BookingResourceList.RessubType = 'Facility' AND BookingResourceList.booking_id = a.BOOKING_ID) FACILITY_Count,

(SELECT RESDESCR_DE FROM BookingResourceList WHERE

```
BookingResourceList.RessubType = 'Employee' AND BookingResourceList.booking_id =
a.BOOKING_ID AND ROWNUM = 1) Employee,
(SELECT COUNT(1) x FROM BookingResourceList WHERE
BookingResourceList.RessubType = 'Employee' AND BookingResourceList.booking_id =
a.BOOKING_ID) Employee_Count
FROM
BookingDetailList a WHERE a.BOOKINGSTARTDATETIME > SYSDATE - 2)
/
```

[BEV-3220] Additional bv-services. The bv-service performs various tasks such as responding to HTNG notifications and executing scheduled tasks.

The Micros integrations requires one scheduled task, BlockBilledBookings, to be executed much more frequently than the tasks of today. In order to avoid unnecessary blocking, BlockBilledBookings should be executed in a service instance of its own.

Another bv-service could be used for online booking.

For the scheduled tasks to be distributed among the service instances, each instance must be able to identify itself. We use the system property appl.name for this. BlockBilledBooking already uses this method of identification.

Each service instance needs its own executable. The existing BvSrv_i.exe's will be used as executables.

```
File local.properties
service.numbers=1;2
File service.1.properties
service.port = 9091
service.name = bellavitaMicrosIntegration
File service.2.properties
service.port = 9092
service.name = onlineBooking
```

[BEV-3263] HTNG logging of outgoing messages in the bv-service log.

[BEV-3316] New currencies are added to BellaVita to be available at the time of installation. These are: AED, AFN, ALL, AMD, ANG, AOA, ARS, AUD, AWG, AZN, BAM, BBD, BDT, BG: N, BHD, BIF, BMD, BND, BOB, BOV, BRL, BDS, BTN, BWP, BYR, BZD, CAD, CDF, CHF, CLP, CNY, COP, CRC, CUC, CUP, CVE, CZK, DJF, DKK, DOP, DZD, EEK, EGP, ERN, ETB, EUR, FJD, FKP, GBP, GEL, GHS, GIP, GMD, GNF, GTQ, GYD, HKD, HNL, HRK, HTG, HUF, IDR, ILS, INR, IQD, IRR, ISK, ITL, JMD, JOD, KPY, KES, KGS, KHR, KMF, KPW, KRW, KWD, KYD, KZT, LAK, LBP, LKR, LRD, LSL, LTL, LUL, LYD, MAD, MDL, MKD, MMK, MNT, MOP, MUR, MVR, MWK, MXN, MYR, MZN, NAD, NGN, NIO, NOK, NPR, NZD, OMR, PAB, PEN, PGK, PHP, PKR, PLN, PYG, QAR, RON, RSD, RUB, RWF, SAR, SBD, SCR, SDG, SEK, SGD, SHP, SLL, SOS, SRD, SSP, STD, SYP, SZL, THB, TJS, TMT, TND, TOP, TRY, TTD, TWD, TZS, UAH, UGX, USD, UYU, UZS, VEF, VND, VUV, WST, XAF, XCD, XOF, XPF, YER, ZAR, ZMK, ZWL.

New functionality

[BEV-722] Barcode printed on guest document. BookingConfirmationA4/A5 is now printable with Barcode (EAN-128) Parameter: `doPrintBarcode=true`
`BarcodeField=GUEST_ROOMNUMBER` prints the guest room number (and the barcode) on the confirmation report.

[BEV-2588] Bernaqua / suite8 wishes an online booking possibility for offers and packages. Also a Leisure Issue.

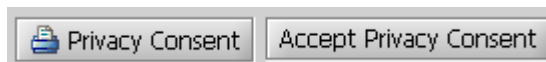
[BEV-3160] Price calculation has changed. In addition to the existing price handling solution in BellaVita, now the rules are extended. The pricing rules can be used in the booking dialogue. In Administration – Settings – Pricing rule, you can set up the following.

The screenshot shows the 'Pricing Rule: end of season offer' configuration window. On the left is a navigation menu with categories like 'Login', 'Welldesk', 'Schedules', 'Master Data', 'Add-Ons', 'Import / Export', 'Reports', and 'Administration'. The 'Administration' section is expanded to show 'Pricing Rule'. The main configuration area includes fields for:

- Deduction amount: 5.00 EUR
- Discount: 0,00 %
- End Date: Aug 31, 2012
- Name: end of season offer
- Rule Code: (empty)
- Start Date: Aug 23, 2012
- Global:
- InUse:
- Code: -1
- Description: 5 EUR off on everything
- IdInDB: 293
- Rate Category: Spa
- Pricing Rule valid for Spa:
- Pricing Rule of Charge Type: ChargeType: Spa

[BEV-3184] Designation of billed booking before they get consumed. Today billed and consumed bookings are painted with a striped pattern in the plans. In some operations it can be necessary to mark the bookings as soon as they are settled, even if not yet consumed. System parameter is:
`ch.corix.w4y.bo.booking.Booking.denoteBilledBookingsEvenWhenNotConsumed`

[BEV-3193] Privacy consent can be printed from the guest profile and this can also be marked as accepted after the form is signed.



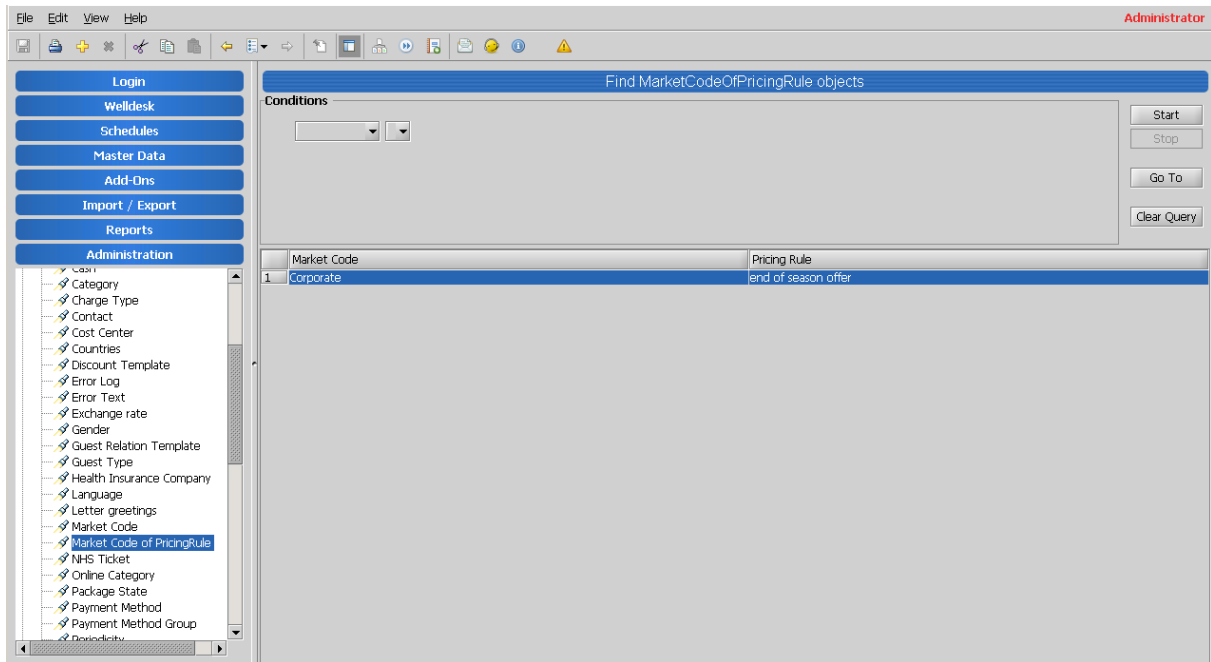
The parameter `ch.corix.w4y.bo.Guest.PrivacyConsentPrintingEnabled` has to be changed to true – from the default false value to activate this option. The report is located in `<cid>bellavita/resources/reporting/reports/GuestReport/PrivacyContentionrpt.rpt`. As it is a guest document, the customer needs to send a template in original format / size / layout so it can be configured.

[BEV-3203] Market codes are available for bookable items: booking and package bookings. Single bookings in packages have no market code of their own. Market codes can be configured in Administration – Settings – Market Code.

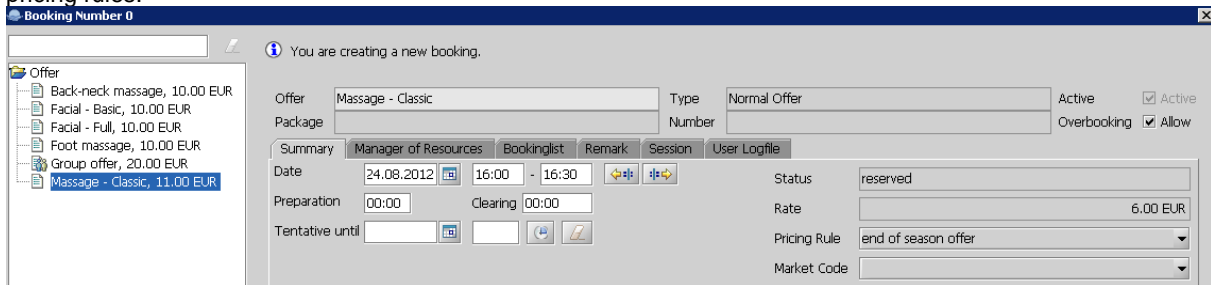
The screenshot shows the 'Market Code: Corporate' configuration window. It includes fields for:

- InUse:
- Code: 1
- Description: Corporate

Once the market code is set up, it has to be linked to a Pricing Rule:



Pricing Rules can be used without market codes on the booking, however market code cannot be used without pricing rules:



MyVisitor integration

MyVisitors enables guests to load an amount on an RFID card, so called MyVisitor card, for subsequent consumption. The RFID card can be used as payment method in BellaVita. Card has to be read on RFID reader.

- Selling myVisitors products in BellaVita: Individual entries and combinations, Anonym and registered guests, Included in packages and as part of offers (if entry is needed for a treatment)
- myVisitors as payment method in BellaVita: Debit or credit
- Membership card: As registered guest with access to customized areas and validity

[BEV-3013] Sell articles composed of MyVisitor products

[BEV-2995] Map and group MyVisitor products to BV articles

[BEV-2997] Cancel/Correct a MyVisitor product bought in BV

[BEV-3070] Sell an Offer with MyVisitor article in it

[BEV-1523] and [BEV-2996] MyVisitor integration: Accept myVisitors RFID Card as means of payment

[BEV-3000] Handling MyVisitor guests in BV

[BEV-3014] Manually export documents to MyVisitor that failed before

[BEV-3066] Post payment

Multispa

[BEV-3136] Please find the required documentation to set up and use the multiple spa configuration: [..\Documentation\Manuals for Installers\EAME BellaVita MultiSpa.docx](#) Please note that each spa needs its own license.

[BEV-3366] Spa specific configuration with system parameter – extra column is added to the system parameters, so these parameters can be set up differently in each spa. No spa is chosen for parameters as default. If you want to override the default configuration for a custom Spa, you have to duplicate the system parameter and choose the corresponding spa for it. Default parameters have to exist in every case.

Online booking

What is BellaVita Online Booking Module?

- Convenient access for spa guests – all they need is internet connection and a browser to make their Spa booking in a few minutes.
- Four quick, easy-to-use steps: Search, Choose, Details, Book
- Spa manager decides:
 - Which treatments to be available online
 - Which rates to use for treatments booked Online
 - When will be the earliest booking availability
 - What are their terms and conditions

Guests can look at the full range of treatments online by searching for what is important for them. At the same time, spa employees can focus on their customer service to the guests in the spa. The earliest available time slot and the offered treatments are controlled by the spa. The guest has to pay the full amount online. Cancellation rules apply to determine the refund amount upon cancellation.

System parameters to be considered

	ParameterDescription	ParameterKey	ParameterValue	UserDefined	Spa
1	OLBooking.isActive:	OLBooking.isActive	true	<input checked="" type="checkbox"/>	
2	OLBooking.doSearchOffersSameC...	OLBooking.doSearchOffersSameCategory	true	<input checked="" type="checkbox"/>	
3	OLBooking.preserveNbFreeSlotsP...	OLBooking.preserveNbFreeSlotsPerDay	0	<input checked="" type="checkbox"/>	
4	OLBooking.bookInAdvanceDays:	OLBooking.bookInAdvanceDays	0	<input checked="" type="checkbox"/>	
5	OLBooking.bookInAdvanceHours:	OLBooking.bookInAdvanceHours	4	<input checked="" type="checkbox"/>	
6	OLBooking.cancelHoursInAdvance:	OLBooking.cancelHoursInAdvance	24	<input checked="" type="checkbox"/>	
7	OLBooking.mailTimeoutMS:	OLBooking.mailTimeoutMS	5000	<input checked="" type="checkbox"/>	
8	OLBooking.maxSearchRangeDays:	OLBooking.maxSearchRangeDays	7	<input checked="" type="checkbox"/>	
9	OLBooking.onlineInProcessRGBCol...	OLBooking.onlineInProcessRGBColor	255,36,36	<input checked="" type="checkbox"/>	
10	OLBooking.onlineLanguages:	OLBooking.onlineLanguages		<input checked="" type="checkbox"/>	
11	OLBooking.tentativeMinutes:	OLBooking.tentativeMinutes	15	<input checked="" type="checkbox"/>	
12	OLBooking.isPrepaid:	OLBooking.isPrepaid	true	<input checked="" type="checkbox"/>	
13	OLBooking.closedRangeNoResultA...	OLBooking.closedRangeNoResultAddedDays	7	<input checked="" type="checkbox"/>	
14	OLBooking.openEndNbDays:	OLBooking.openEndNbDays	7	<input checked="" type="checkbox"/>	
15	OLBooking.openEndAddedNbDay...	OLBooking.openEndAddedNbDaysWhenNoEntries	30	<input checked="" type="checkbox"/>	
16	OLBooking.maxOpenEndResult:	OLBooking.maxOpenEndResult	15	<input checked="" type="checkbox"/>	
17	OLBooking.maxClosedRangeResult:	OLBooking.maxClosedRangeResult	25	<input checked="" type="checkbox"/>	
18	OLBooking.maxAlternativeSlots:	OLBooking.maxAlternativeSlots	15	<input checked="" type="checkbox"/>	
19	OLBooking.contactInfo:	OLBooking.contactInfo	SPA_TELEPHONE_GOES_HERE - SPA_...	<input checked="" type="checkbox"/>	

OLBooking.isActive Set to true to activate online booking requests. the service.

OLBooking.contactInfo On some occasions e.g. cancellation, the guest needs to contact the spa. The contact information is given by this parameter. This will be available on the confirmation sent to the guest and can be updated here. Available in the next version of online booking.

OLBooking.onlineLanguages Languages supported for the online booking. The service tries to guess the languages if no value is set. Format: en,de

OLBooking.passwordInfo Note Texts to use when sending password. This is a SystemKeyNote.

OLBooking.cancelHoursInAdvance Confirmed bookings have to be canceled a certain time in advance > when it is set to 24 hours, the within 24 hours of the start time of the booking, the cancellation cannot be made. If it is more than 24 hours, the online cancellation rules apply.

OLBooking.tentativeMinutes Booking of the shopping cart will be guaranteed a certain number of minutes. Default value: 15

OLBooking.bookInAdvanceDays Advance booking time: minimum value. To determine what is the earliest available time slot for a search of appointments. This parameter limits this in days.

OLBooking.bookInAdvanceHours The minimal advance booking time may be set in hours as well. This parameter is only considered if *bookInAdvanceDays* equals 0.

OLBooking.maxSearchRangeDays Maximum days per offer to search to avoid too many results displayed online.

OLBooking.onlineInProcessRGBColor Color used to display the bookings of the shopping cart in the schedule. Default: 255,36,36 (red)

OLBooking.doSearchOffersSameCategory If no slots matching the search criteria are found, then the remaining offers of the category are searched. We always try to supply a result. Only available in the future version of online booking.

OLBooking.preserveNbFreeSlotsPerDay For each offer considered a minimal number of free slots per day should be preserved for offline usage.

OLBooking.isPrepaid The bookings are charged by the Web-UI to the guest over his credit card, so this parameter is set to true.

OLBooking.mailTimeoutMS Mail timeout in ms. Default: 5000

The following parameters control the detailed behavior of the online booking:

OLBooking.closedRangeNoResultAddedDays A search with a closed date range of 'nbDays' days has given no result. Also a repeated search with another 'nbDays' days has not produced any result. 'closedRangeNoResultAddedDays' are added for a last try.

OLBooking.openEndNbDays An open end date range search has been requested. The end date is set to start date + 'openEndNbDays' days

OLBooking.openEndAddedNbDaysWhenNoEntries Also the last open end search gave an empty result. The search is repeated with 'openEndAddedNbDaysWhenNoEntries' days

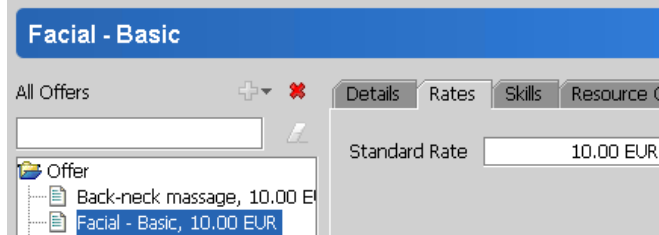
OLBooking.maxOpenEndResult The result of open end searches is limited to 'maxOpenEndResult' entries

OLBooking.maxClosedRangeResult The result of closed end searches is limited to 'maxClosedRangeResult' entries

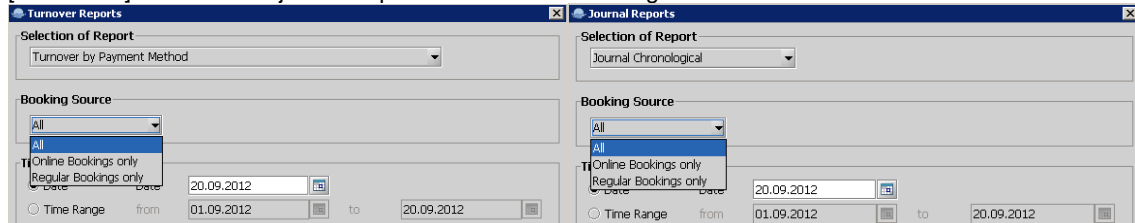
OLBooking.maxAlternativeSlots When slots of alternative offers are searched, the result is limited to 'maxAlternativeSlots' entries

Please note that the SPA column cannot be used at this stage as the multi spa functionality does not work with online booking in this release.

The price shown at time of searching on the online booking engine is the standard rate of offers defined in Master Data – Offers – Rates tab. When logged in and appointment is selected, then the first assigned rate (available) is used. Make sure there is a standard rate category assigned that is the same rate as the standard rate.



[BEV-3245] turnover and journal reports with filter for booking source.



[BEV-3310] Booking report with filter for booking source.

Bookings (daily)	
Description	Value
StartTime	Sep 20, 2012 12:00:00 AM
EndTime	Sep 20, 2012 11:59:00 PM
statusFilter[]	irrelevant missed reserved consumed
displayLanguage	
bookingSource	Web